

# PIC16(L)F1938/1939

## PIC16(L)F1938/1939 Silicon Errata and Data Sheet Clarification

The PIC16(L)F1938/1939 family devices that you have received conform functionally to the current Device Data Sheet (DS40001574C), except for the anomalies described in this document.

The silicon issues discussed in the following pages are for silicon revisions with the Device and Revision IDs listed in Table 1. The silicon issues are summarized in Table 2.

The errata described in this document will be addressed in future revisions of the PIC16(L)F1938/1939 silicon.

Note: This document summarizes all silicon errata issues from all revisions of silicon, previous as well as current. Only the issues indicated in the last column of Table 2 apply to the current silicon revision (A3).

Data Sheet clarifications and corrections start on page 9, following the discussion of silicon issues.

The silicon revision level can be identified using the current version of MPLAB<sup>®</sup> IDE and Microchip's programmers, debuggers, and emulation tools, which are available at the Microchip corporate web site (www.microchip.com).

TABLE 1: SILICON DEVREV VALUES

For example, to identify the silicon revision level using MPLAB IDE in conjunction with a hardware debugger:

- 1. Using the appropriate interface, connect the device to the hardware debugger.
- 2. Open an MPLAB IDE project.
- 3. Configure the MPLAB IDE project for the appropriate device and hardware debugger.
- 4. Based on the version of MPLAB IDE you are using, do one of the following:
  - a) For MPLAB IDE 8, select <u>Programmer ></u> <u>Reconnect</u>.
  - b) For MPLAB X IDE, select <u>Window ></u> <u>Dashboard</u> and click the Refresh Debug Tool Status icon ( ).
- 5. Depending on the development tool used, the part number *and* Device Revision ID value appear in the **Output** window.

**Note:** If you are unable to extract the silicon revision level, please contact your local Microchip sales office for assistance.

The DEVREV values for the various PIC16(L)F1938/ 1939 silicon revisions are shown in Table 1.

	DEVICE ID<13:0> <sup>(1,2)</sup>							
Part Number	DEV<8:0>	Revision ID for Silicon Revision						
	DEv<0:0>	A1	A2	A3				
PIC16F1938	10 0011 101	0 0001	0 0010	0 0011				
PIC16F1939	10 0011 110	0 0001	0 0010	0 0011				
PIC16LF1938	10 0100 101	0 0001	0 0010	0 0011				
PIC16LF1939	10 0100 110	0 0001	0 0010	0 0011				

Note 1: The Device ID is located in the configuration memory at address 8006h.

2: Refer to the "PIC16F193X/LF193X/PIC16F194X/LF194X/PIC16LF190X Memory Programming Specification" (DS41397) for detailed information on Device and Revision IDs for your specific device.

TABLE 2:	SILICON ISSUE SUMMARY
----------	-----------------------

Module	Feature	ltem Number	Issue Summary		Affecte	
		Number		A1	A2	A3
ADC	ADC Conversion	1.1	ADC Conversion may not Complete.	Х		
Enhanced Capture Compare PWM (ECCP)	Enhanced PWM	2.1	PWM 0% Duty Cycle Direction Change.	Х		
Enhanced Capture Compare PWM (ECCP)	Enhanced PWM	2.2	PWM 0% Duty Cycle Port Steering.	Х		
Timer	Timer1 Gate Toggle mode	3.1	T1 Gate flip-flop does not Clear.			
In-Circuit Serial Programming™ (ICSP™)	Low-Voltage Programming	4.1	Bulk Erase not Available with LVP.	Х		
Oscillator	Clock Switching		Clock switching can cause a single corrupted instruction.	Х	Х	
Oscillator	Oscillator Start-up Timer (OSTS) bit	5.2	OSTS bit remains set.	Х	Х	
Oscillator	Oscillator Start-up Timer (OSTS) bit	5.3	OSTS bit remains clear.	Х	Х	Х
Enhanced Universal Synchronous Asynchronous Receiver (EUSART)	Auto-Baud Detect	6.1	Auto-Baud Detect may store incorrect count value in the SPBRG registers.	Х	Х	
BOR Wake-up from Sleep		7.1	Device resets on wake-up from Sleep (PIC16LF1938/1939 devices only).	Х	Х	
MSSP (Master Synchronous Serial Port)			Buffer Full (BF) bit or MSSP Interrupt Flag (SSPIF) bit becomes set half SCK cycle too early.	Х	Х	Х

Note 1: Only those issues indicated in the last column apply to the current silicon revision.

#### Silicon Errata Issues

**Note:** This document summarizes all silicon errata issues from all revisions of silicon, previous as well as current. Only the issues indicated by the shaded column in the following tables apply to the current silicon revision (**A3**).

#### 1. Module: ADC

#### 1.1 Analog-to-Digital Conversion

An ADC conversion may not complete under these conditions:

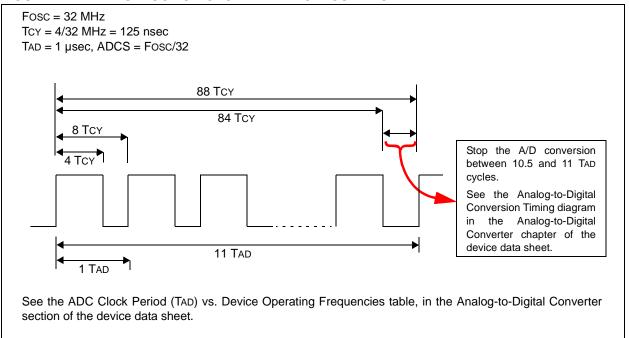
- 1. When Fosc is greater than 8 MHz and it is the clock source used for the ADC converter.
- 2. The ADC is operating from its dedicated internal FRC oscillator and the device is not in Sleep mode (any Fosc frequency).

When this occurs, the ADC Interrupt Flag (ADIF) does not get set, the GO/DONE bit does not get cleared, and the conversion result does not get loaded into the ADRESH and ADRESL result registers.

#### Work around

- Method 1: Select the system clock, Fosc, as the ADC clock source and reduce the Fosc frequency to 8 MHz or less when performing ADC conversions.
- Method 2: Select the dedicated FRC oscillator as the ADC conversion clock source and perform all conversions with the device in Sleep.
- Method 3: This method is provided if the application cannot use Sleep mode and requires continuous operation at frequencies above 8 MHz. This method requires early termination of an ADC conversion. Provide a fixed time delay in software to stop the A-to-D conversion manually, after all 10 bits are converted, but before the conversion would complete automatically. The conversion is stopped by clearing the GO/ DONE bit in software. The GO/ DONE bit must be cleared during the last 1/2 TAD cycle, before the conversion would have completed automatically. Refer to Figure 1 for details.

#### FIGURE 1: INSTRUCTION CYCLE DELAY CALCULATION EXAMPLE



In Figure 1, 88 instruction cycles (TCY) will be required to complete the full conversion. Each TAD cycle consists of 8 TCY periods. A fixed delay is provided to stop the A/D conversion after 86 instruction cycles and terminate the conversion at the correct time as shown in the figure above.

Note:	The exact delay time will depend on the
	TAD divisor (ADCS) selection. The TCY
	counts shown in the timing diagram above
	apply to this example only. Refer to
	Table 3 for the required delay counts for
	other configurations.

#### EXAMPLE 1: CODE EXAMPLE OF INSTRUCTION CYCLE DELAY

BSF	ADCON0,	ADGO	; Start ADC conversion
			; Provide 86
			instruction cycle
			delay here
BCF	ADCON0,	ADGO	; Terminate the
			conversion manually
MOVF	ADRESH,	W	; Read conversion
			result

For other combinations of FOSC, TAD values and Instruction cycle delay counts, refer to Table 3.

## TABLE 3:INSTRUCTION CYCLE DELAY<br/>COUNTS BY TAD SELECTION

TAD	Instruction Cycle Delay Counts
Fosc/64	172
Fosc/32	86
Fosc/16	43

Affected Silicon Revisions

A1	A2	A3			
Х					

#### 2. Module: Enhanced Capture Compare PWM (ECCP)

#### 2.1 Enhanced PWM

When the PWM is configured for Full-Bridge mode and the duty cycle is set to 0%, writing the PxM<1:0> bits to change the direction has no effect on PxA and PxC outputs.

#### Work around

Increase the duty cycle to a value greater than 0% before changing directions.

#### Affected Silicon Revisions

A1	A2	A3			
Х					

#### 2.2 Enhanced PWM

In PWM mode, when the duty cycle is set to 0% and the STRxSYNC bit is set, writing the STRxA, STRxB, STRxC and the STRxD bits to enable/ disable steering to port pins has no effect on the outputs.

#### Work around

Increase the duty cycle to a value greater than 0% before enabling/disabling steering to port pins.

A1	A2	A3			
Х					

#### 3. Module: Timer

#### 3.1 Timer1 Gate Toggle mode

When Timer1 Gate Toggle mode is enabled, it is possible to measure the full-cycle length of a Timer1 gate signal. To perform this function, the Timer1 gate source is routed through a flip-flop that changes state on every incrementing edge of the gate signal. Timer1 Gate Toggle mode is enabled by setting the T1GTM bit of the T1GCON register. When working properly, clearing either the T1GTM bit or the TMR1ON bit would also clear the output value of this flip-flop, and hold it clear. This is done in order to control which edge is being measured. The issue that exists is that clearing the TMR1ON bit does not clear the output value of the flip-flop and hold it clear.

#### Work around

Clear the T1GTM bit in the T1GCON register to clear and hold clear the output value of the flip-flop.

#### **Affected Silicon Revisions**

A1	A2	A3			
Х					

#### 4. Module: In-Circuit Serial Programming<sup>™</sup> (ICSP<sup>™</sup>)

4.1 Bulk Erase Feature not available with Low-Voltage Programming mode

A bulk erase of the program Flash memory or data memory cannot be executed in Low-Voltage Programming mode.

#### Work around

- Method 1: If ICSP Low-Voltage Programming mode is required, use row erases to erase the program memory, as described in the Program/Verify mode section of the Programming Specification. Data memory must be over-written with the desired values.
- Method 2: Use ICSP High-Voltage Programming mode if a bulk erase is required.
- Note: Only the bulk erase feature will erase program or data memory if code or data protection is enabled. Method 2 must be used if code or data protection is enabled.

#### Affected Silicon Revisions

A1	A2	A3			
Х					

#### 5. Module: Oscillator

#### 5.1 Clock Switching

When switching clock sources between INTOSC clock source and an external clock source, one corrupted instruction may be executed after the switch occurs.

This issue does not affect Two-Speed Start-up or the Fail-Safe Clock Monitor operation.

#### Work around

When switching from an external oscillator clock source, first switch to 16 MHz HFINTOSC. Once running at 16 MHz HFINTOSC, configure IRCF to run at desired internal oscillator frequency.

When switching from an internal oscillator (INTOSC) to an external oscillator clock source, first switch to HFINTOSC High-Power mode (8 MHz or 16 MHz). Once running from HFINTOSC, switch to the external oscillator clock source.

#### Affected Silicon Revisions

A1	A2	A3			
Х	Х				

#### 5.2 Oscillator Start-up Timer (OSTS) bit

During the Two-Speed Start-up sequence, the OST is enabled to count 1024 clock cycles. After the count is reached, the OSTS bit is set, the system clock is held low until the next falling edge of the external crystal (LP, XT or HS mode), before switching to the external clock source.

When an external oscillator is configured as the primary clock and Fail-Safe Clock mode is enabled (FCMEN = 1), any of the following conditions will result in the Oscillator Start-up Timer (OST) failing to restart:

- MCLR Reset
- Wake from Sleep
- Clock change from INTOSC to Primary Clock

This anomaly will manifest itself as a clock failure condition for external oscillators which take longer than the clock failure time-out period to start.

#### Work around

None.

A1	A2	A3			
Х	Х				

#### 5.3 Oscillator Start-Up Timer (OSTS) bit

When using an external crystal in HS mode and the 4xPLL is enabled, once the Two-Speed Start-up sequence has expired, the OSTS bit remains clear incorrectly indicating that the microcontroller is operating from the internal oscillator. This issue only occurs when the 4xPLL is enabled; when the 4xPLL is disabled, the OSTS bit operates as expected.

#### Work around

Use the PLL ready flag (PLLR bit of the OSCSTAT register) to determine that the microcontroller is operating from the external crystal. The PLLR bit will only be set when the clock source used by the PLL is ready; therefore, the PLLR bit will indicate when both the external crystal and the PLL are ready.

#### Affected Silicon Revisions

A1	A2	A3			
Х	Х	Х			

#### 6. Module: Enhanced Universal Synchronous Asynchronous Receiver (EUSART)

#### 6.1 Auto-Baud Detect

When using automatic baud detection (ABDEN), on occasion, an incorrect count value can be stored at the end of auto-baud detection in the SPBRGH:SPBRGL (SPBRG) registers. The SPBRG value may be off by several counts. This condition happens sporadically when the device clock frequency drifts to a frequency where the SPBRG value oscillates between two different values. The issue is present regardless of the baud rate Configuration bit settings.

#### Work around

When using auto-baud, it is a good practice to always verify the obtained value of SPBRG, to ensure it remains within the application specifications. Two recommended methods are shown below.

For additional auto-baud information, see Technical Brief TB3069, "Use of Auto-Baud for Reception of LIN Serial Communications Devices: Mid-Range and Enhanced Mid-Range".

#### EXAMPLE 2: METHOD 1 – EUSART AUTO-BAUD DETECT WORK AROUND

```
#define SPBRG_16BIT
                        *((*int)&SPBRG;
                                                         // define location for 16-bit SPBRG value
const int DEFAULT BAUD = 0 \times 0067;
                                                         // Default Auto-Baud value
const int TOL = 0 \times 05;
                                                         // Baud Rate % tolerance
const int MIN_BAUD = DEFAULT_BAUD - TOL;
                                                         // Minimum Auto-Baud Limit
const int MAX_BAUD = DEFAULT_BAUD + TOL;
                                                         // Maximum Auto-Baud Limit
ABDEN = 1;
                                                          // Start Auto-Baud
while (ABDEN);
                                                         // Wait until Auto-Baud completes
if((SPBRG_16BIT > MAX_BAUD)||(SPBRG_16BIT < MIN_BAUD))</pre>
{
                                                         // Compare if value is within limits
                                                         // if out of spec, use DEFAULT_BAUD
    SPBRG_16BIT = DEFAULT_BAUD);
                                                         // if in spec, continue using the
                                                         // Auto-Baud value in SPBRG
  Note:
          In firmware, define default, minimum and maximum auto-baud (SPBRG) values according to the application
          requirements. For example, if the application runs at 9600 baud at 16 MHz then, the default SPBRG value would be
          (assuming 16-bit/Asynchronous mode) 0x67. The minimum and maximum allowed values can be calculated based on
```

the application. In this example, a  $\pm 5\%$  tolerance is required, so tolerance is 0x67 \* 5% = 0x05.

#### EXAMPLE 3: METHOD 2 – EUSART AUTO-BAUD DETECT WORK AROUND

```
// define location for 16-bit SPBRG value
#define SPBRG_16BIT *((*int)&SPBRG;
const int DEFAULT_BAUD = 0x0067;
                                                         // Default Auto-Baud value
                                                         // Baud Rate % tolerance
const int TOL = 0x05;
const int MIN_BAUD = DEFAULT_BAUD - TOL;
                                                         // Minimum Auto-Baud Limit
const int MAX_BAUD = DEFAULT_BAUD + TOL;
                                                         // Maximum Auto-Baud Limit
int Average_Baud;
                                                         // Define Average_Baud variable
int Integrator;
                                                          // Define Integrator variable
   .
   ٠
Average Baud = DEFAULT BAUD;
                                                         // Set initial average Baud rate
Integrator = DEFAULT_BAUD*15;
                                                         // The running 16 count average
   ٠
   .
ABDEN = 1;
                                                          // Start Auto-Baud
while (ABDEN);
                                                          // Wait until Auto-Baud completes
Integrator+ = SPBRG_16BIT;
Average_Baud = Integrator/16;
if((SPBRG_16BIT > MAX_BAUD)||(SPBRG_16BIT < MIN_BAUD))</pre>
                                                         // Check if value is within limits
{
    SPBRG_16BIT = Average_Baud;
                                                         // If out of spec, use previous average
}
else
                                                         // If in spec, calculate the running
                                                         // average but continue using the
{
    Integrator+ = SPBRG_16BIT;
                                                          // Auto-Baud value in SPBRG
    Average_Baud = Integrator/16;
    Integrator- = Average_Baud;
           Similar to Method 1, define default, minimum and maximum auto-baud (SPBRG) values. In firmware, compute a
  Note:
           running average of SPBRG. If the new SPBRG value falls outside the minimum or maximum limits, then use the current
           running average value (Average Baud), otherwise use the auto-baud SPBRG value and calculate a new running
           average. For example, if the application runs at 9600 baud at 16 MHz then, the default SPBRG value would be
           (assuming 16-bit/Asynchronous mode) 0x67. The minimum and maximum allowed values can be calculated based on
           the application. In this example, a \pm 5\% tolerance is required, so tolerance is 0x67 \times 5\% = 0x05.
```

A1	A2	A3			
Х	Х				

#### 7. Module: BOR

#### 7.1 BOR Reset

This issue affects only the PIC16LF1938/1939 devices. These devices may undergo a BOR Reset when waking-up from Sleep and BOR is re-enabled. A BOR Reset may also occur the moment the software BOR is enabled.

Under certain voltage and temperature conditions and when either SBODEN or BOR\_NSLEEP is selected, the devices may occasionally reset when waking-up from Sleep or BOR is enabled.

#### Work around

- Method 1: In applications where BOR use is not critical, turn off the BOR in the Configuration Word.
- Method 2: Set the FVREN bit of the FVRCON register. Maintain this bit on at all times.
- Method 3: When BOR module is needed only during run-time, use the software-enabled BOR by setting the SBODEN option on the Configuration Word. BOR should be turned off by software before Sleep, then follow the below sequence for turning BOR on after wake-up:
  - a. Wake-up event occurs;
  - b. Turn on FVR (FVREN bit of the FVRCON register);
  - c. Wait until FVRRDY bit is set;
  - d. Wait 15 µs after the FVR Ready bit is set;
  - e. Manually turn on the BOR.
- Method 4: Use the software-enabled BOR as described in Method 3, but use the following sequence:
  - a. Switch to internal 32 kHz oscillator immediately before Sleep;
  - b. Upon wake-up, turn on FVR (FVREN bit of the FVRCON register);
  - c. Manually turn on the BOR;
  - d. Switch the clock back to the preferred clock source.

Note:	When using the software BOR follow the				
	steps in Methods 3 or 4 above when				
	enabling BOR for the first time during				
	program execution.				

#### Affected Silicon Revisions

A1	A2	A3			
Х	Х				

#### 8. Module: MSSP (Master Synchronous Serial Port)

#### 8.1 SPI Master mode

When the MSSP is used in SPI Master mode and the CKE bit is clear (CKE = 0), the Buffer Full (BF) bit and the MSSP Interrupt Flag (SSPIF) bit becomes set half an SCK cycle early. If the user software immediately reacts to either of the bits being set, a write collision may occur as indicated by the WCOL bit being set.

#### Work around

To avoid a write collision one of the following methods should be used:

- Method 1: Add a software delay of one SCK period after detecting the completed transfer (the BF bit or SSPIF bit becomes set) and prior to writing to the SSPBUF register. Verify the WCOL bit is clear after writing to SSPBUF. If the WCOL bit is set, clear the bit in software and rewrite the SSPBUF register.
- Method 2: As part of the MSSP initialization procedure, set the CKE bit (CKE = 1).

A1	A2	A3			
Х	Х	Х			

#### **Data Sheet Clarifications**

The following typographic corrections and clarifications are to be noted for the latest version of the device data sheet (DS40001574**C**):

Note:	Corrections are shown in <b>bold</b> . Where
	possible, the original bold text formatting
	has been removed for clarity.

None.

# PIC16(L)F1938/1939

#### APPENDIX A: DOCUMENT REVISION HISTORY

#### Rev A Document (05/2010)

Initial release of this document.

#### Rev B Document (07/2010)

Revised Module 1.1; Added Modules 3.2 and 4.1; Other minor corrections.

#### Rev C Document (12/2010)

Updated errata to new format; Added Revision A2.

#### Rev D Document (02/2012)

Updated Table 1; Added Module 5 and 6; Other minor corrections.

Data Sheet Clarifications: Deleted Modules 1 and 2.

#### Rev E Document (01/2013)

Added MPLAB X IDE; Added Silicon Revision A3; Added module 7, BOR; Other minor corrections.

#### Rev F Document (12/2014)

Added module 8, MSSP; Other minor corrections.

#### Rev G Document (12/2015)

Added module 5.4. Removed errata items for Timer0 Gate Source and HFINTOSC Ready/Stable bit that had been erroneously added to the document in a previous version.

#### Note the following details of the code protection feature on Microchip devices:

- Microchip products meet the specification contained in their particular Microchip Data Sheet.
- Microchip believes that its family of products is one of the most secure families of its kind on the market today, when used in the intended manner and under normal conditions.
- There are dishonest and possibly illegal methods used to breach the code protection feature. All of these methods, to our knowledge, require using the Microchip products in a manner outside the operating specifications contained in Microchip's Data Sheets. Most likely, the person doing so is engaged in theft of intellectual property.
- Microchip is willing to work with the customer who is concerned about the integrity of their code.
- Neither Microchip nor any other semiconductor manufacturer can guarantee the security of their code. Code protection does not mean that we are guaranteeing the product as "unbreakable."

Code protection is constantly evolving. We at Microchip are committed to continuously improving the code protection features of our products. Attempts to break Microchip's code protection feature may be a violation of the Digital Millennium Copyright Act. If such acts allow unauthorized access to your software or other copyrighted work, you may have a right to sue for relief under that Act.

Information contained in this publication regarding device applications and the like is provided only for your convenience and may be superseded by updates. It is your responsibility to ensure that your application meets with your specifications. MICROCHIP MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, STATUTORY OR OTHERWISE, RELATED TO THE INFORMATION, INCLUDING BUT NOT LIMITED TO ITS CONDITION, QUALITY, PERFORMANCE, MERCHANTABILITY OR FITNESS FOR PURPOSE. Microchip disclaims all liability arising from this information and its use. Use of Microchip devices in life support and/or safety applications is entirely at the buyer's risk, and the buyer agrees to defend, indemnify and hold harmless Microchip from any and all damages, claims, suits, or expenses resulting from such use. No licenses are conveyed, implicitly or otherwise, under any Microchip intellectual property rights unless otherwise stated.

## QUALITY MANAGEMENT SYSTEM CERTIFIED BY DNV == ISO/TS 16949 ==

#### Trademarks

The Microchip name and logo, the Microchip logo, dsPIC, FlashFlex, flexPWR, JukeBlox, KEELOQ, KEELOQ logo, Kleer, LANCheck, MediaLB, MOST, MOST logo, MPLAB, OptoLyzer, PIC, PICSTART, PIC<sup>32</sup> logo, RightTouch, SpyNIC, SST, SST Logo, SuperFlash and UNI/O are registered trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

The Embedded Control Solutions Company and mTouch are registered trademarks of Microchip Technology Incorporated in the U.S.A.

Analog-for-the-Digital Age, BodyCom, chipKIT, chipKIT logo, CodeGuard, dsPICDEM, dsPICDEM.net, ECAN, In-Circuit Serial Programming, ICSP, Inter-Chip Connectivity, KleerNet, KleerNet logo, MiWi, motorBench, MPASM, MPF, MPLAB Certified logo, MPLIB, MPLINK, MultiTRAK, NetDetach, Omniscient Code Generation, PICDEM, PICDEM.net, PICkit, PICtail, RightTouch logo, REAL ICE, SQI, Serial Quad I/O, Total Endurance, TSHARC, USBCheck, VariSense, ViewSpan, WiperLock, Wireless DNA, and ZENA are trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

SQTP is a service mark of Microchip Technology Incorporated in the U.S.A.

Silicon Storage Technology is a registered trademark of Microchip Technology Inc. in other countries.

GestIC is a registered trademark of Microchip Technology Germany II GmbH & Co. KG, a subsidiary of Microchip Technology Inc., in other countries.

All other trademarks mentioned herein are property of their respective companies.

© 2010-2015, Microchip Technology Incorporated, Printed in the U.S.A., All Rights Reserved.

ISBN: 978-1-5224-0094-3

Microchip received ISO/TS-16949:2009 certification for its worldwide headquarters, design and wafer fabrication facilities in Chandler and Tempe, Arizona; Gresham, Oregon and design centers in California and India. The Company's quality system processes and procedures are for its PIC® MCUs and dsPIC® DSCs, KEELoQ® code hopping devices, Serial EEPROMs, microperipherals, nonvolatile memory and analog products. In addition, Microchip's quality system for the design and mulfacture of development systems is ISO 9001:2000 certified.



### **Worldwide Sales and Service**

#### AMERICAS

Corporate Office 2355 West Chandler Blvd. Chandler, AZ 85224-6199 Tel: 480-792-7200 Fax: 480-792-7277 Technical Support: http://www.microchip.com/ support

Web Address: www.microchip.com

Atlanta Duluth, GA Tel: 678-957-9614 Fax: 678-957-1455

Austin, TX Tel: 512-257-3370

Boston Westborough, MA Tel: 774-760-0087 Fax: 774-760-0088

**Chicago** Itasca, IL Tel: 630-285-0071 Fax: 630-285-0075

**Cleveland** Independence, OH Tel: 216-447-0464 Fax: 216-447-0643

**Dallas** Addison, TX Tel: 972-818-7423 Fax: 972-818-2924

**Detroit** Novi, MI Tel: 248-848-4000

Houston, TX Tel: 281-894-5983

Indianapolis Noblesville, IN Tel: 317-773-8323 Fax: 317-773-5453

Los Angeles Mission Viejo, CA Tel: 949-462-9523 Fax: 949-462-9608

New York, NY Tel: 631-435-6000

San Jose, CA Tel: 408-735-9110

**Canada - Toronto** Tel: 905-673-0699 Fax: 905-673-6509

#### ASIA/PACIFIC

Asia Pacific Office Suites 3707-14, 37th Floor Tower 6, The Gateway

Harbour City, Kowloon Hong Kong Tel: 852-2943-5100 Fax: 852-2401-3431

Australia - Sydney Tel: 61-2-9868-6733 Fax: 61-2-9868-6755

**China - Beijing** Tel: 86-10-8569-7000 Fax: 86-10-8528-2104

**China - Chengdu** Tel: 86-28-8665-5511 Fax: 86-28-8665-7889

China - Chongqing Tel: 86-23-8980-9588 Fax: 86-23-8980-9500

China - Dongguan Tel: 86-769-8702-9880

**China - Hangzhou** Tel: 86-571-8792-8115 Fax: 86-571-8792-8116

**China - Hong Kong SAR** Tel: 852-2943-5100 Fax: 852-2401-3431

**China - Nanjing** Tel: 86-25-8473-2460 Fax: 86-25-8473-2470

**China - Qingdao** Tel: 86-532-8502-7355 Fax: 86-532-8502-7205

**China - Shanghai** Tel: 86-21-5407-5533 Fax: 86-21-5407-5066

China - Shenyang Tel: 86-24-2334-2829 Fax: 86-24-2334-2393

**China - Shenzhen** Tel: 86-755-8864-2200 Fax: 86-755-8203-1760

**China - Wuhan** Tel: 86-27-5980-5300 Fax: 86-27-5980-5118

**China - Xian** Tel: 86-29-8833-7252 Fax: 86-29-8833-7256

#### ASIA/PACIFIC

**China - Xiamen** Tel: 86-592-2388138 Fax: 86-592-2388130

**China - Zhuhai** Tel: 86-756-3210040 Fax: 86-756-3210049

India - Bangalore Tel: 91-80-3090-4444 Fax: 91-80-3090-4123

India - New Delhi Tel: 91-11-4160-8631 Fax: 91-11-4160-8632

India - Pune Tel: 91-20-3019-1500

**Japan - Osaka** Tel: 81-6-6152-7160 Fax: 81-6-6152-9310

**Japan - Tokyo** Tel: 81-3-6880- 3770 Fax: 81-3-6880-3771

**Korea - Daegu** Tel: 82-53-744-4301 Fax: 82-53-744-4302

Korea - Seoul Tel: 82-2-554-7200 Fax: 82-2-558-5932 or 82-2-558-5934

Malaysia - Kuala Lumpur Tel: 60-3-6201-9857 Fax: 60-3-6201-9859

Malaysia - Penang Tel: 60-4-227-8870 Fax: 60-4-227-4068

Philippines - Manila Tel: 63-2-634-9065 Fax: 63-2-634-9069

**Singapore** Tel: 65-6334-8870 Fax: 65-6334-8850

**Taiwan - Hsin Chu** Tel: 886-3-5778-366 Fax: 886-3-5770-955

**Taiwan - Kaohsiung** Tel: 886-7-213-7828

Taiwan - Taipei Tel: 886-2-2508-8600 Fax: 886-2-2508-0102

**Thailand - Bangkok** Tel: 66-2-694-1351 Fax: 66-2-694-1350

#### EUROPE

Austria - Wels Tel: 43-7242-2244-39 Fax: 43-7242-2244-393

**Denmark - Copenhagen** Tel: 45-4450-2828 Fax: 45-4485-2829

France - Paris Tel: 33-1-69-53-63-20 Fax: 33-1-69-30-90-79

Germany - Dusseldorf Tel: 49-2129-3766400

Germany - Karlsruhe Tel: 49-721-625370

**Germany - Munich** Tel: 49-89-627-144-0 Fax: 49-89-627-144-44

Italy - Milan Tel: 39-0331-742611 Fax: 39-0331-466781

Italy - Venice Tel: 39-049-7625286

**Netherlands - Drunen** Tel: 31-416-690399 Fax: 31-416-690340

Poland - Warsaw Tel: 48-22-3325737

**Spain - Madrid** Tel: 34-91-708-08-90 Fax: 34-91-708-08-91

Sweden - Stockholm Tel: 46-8-5090-4654

**UK - Wokingham** Tel: 44-118-921-5800 Fax: 44-118-921-5820

07/14/15